



ANNUAL REVIEW 2020/21



snapshots of hope

made possible by **You**

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purpose

Restoring hope... Rebuilding lives

In 2021 we have celebrated 50 years of Teen Challenge QLD (TCQ) and the 20th birthday of the New Life Centre (NLC) in Toowoomba.

I have heard from many people who have been impacted by TCQ over the last 50 years. It has been both a joy and an encouragement to listen to their stories. The issues that make a person susceptible to addiction are many and varied. Each person that comes to rehab is looking to fill a void in their life. Substances and alcohol have been used to ease their pain. Each family that reaches out for support is met with empathy, and for every young man that comes into the emergency accommodation service, hope and practical life skills are shared.

I have enjoyed looking over the achievements and highlights of the past year. None of these would be possible without our faithful supporters.



– **Joanne Hobbs**
CEO, Teen Challenge QLD

Our purpose:

- ✓ **End addiction and offer a wholistic way of living**
- ✓ **Create a life free of alcohol and drug misuse**

God + Best Practise = Success

Addiction is a symptom; the Teen Challenge program deals with the underlying issues giving every person a second chance at life.

Your past does not

An end to addiction

vision

Every day in Australia, 17 people die from drug and alcohol-related issues*. That is 17 too many.

Teen Challenge QLD has a bold vision; it is to see an end to addiction.

TCQ exists not only for teenagers. We can support people up to the age of 45. So why the name? Why Teen Challenge Queensland?

Teen Challenge was born on the streets of New York and now exists in over 1400 countries worldwide. Initially Teen Challenge worked primarily with teenagers. We realise that many people recognise the name, and the name also lets people know that we are part of a global movement.

Teen Challenge QLD has been in Queensland for 50 years, and over the years, the services have changed to meet the cultural setting and needs of people who are struggling with addiction.

The story of TCQ has been written because of you. Stories of hope and transformation are made possible because of the support of the TCQ community.

The essential services are:

The New Life Centre

drug and alcohol residential centres

New Hope House

crisis accommodation for young men

Family Support Services

for vulnerable families

Aftercare Support

community transition support

Community Partnerships

collaboration and connection

determine your future.

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milestones

Challenges and celebrations

2020 and 2021 have been years of challenge and celebration. In 2021 TCQ turned 50, and the New Life Centre turned 20.



Teen Challenge was founded on New York's streets in 1958 by Pastor David Wilkerson. Each generation has produced people who actively care for the 'street people', those like Lord Sharftsbury, Dr Barnardo, William and Catherine Booth. David Wilkerson, the author of the Cross and the Switchblade and founder of Teen Challenge, was one of these heroes as were Charles and Rita Ringma and their band of visionary men and women who 50 years ago in the early seventies saw a need and decided to meet it.

Charles Ringma shared, *"I feel like I didn't start Teen Challenge QLD but that it came to me while working at night on the streets of South Brisbane; at that time, I began meeting young people who were using illegal drugs. The question then arose, "How to help them?". This led me to bring Teen Challenge to Queensland"*.

TCQ has been meeting challenges and going strong for 50 years. What will the next 50 years look like? With faithful supporters, TCQ will continue to move with the cultural and societal needs and stay true to the **mission**:

To restore hope and rebuild the lives of people who are overcoming their addictions.

We will continue to ask the same question Charles asked, 'How to help people?'



Founders - Charles and Rita

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Touching the lives of many

stories

There are no stereotypical people who develop problematic drug use and subsequent addiction issues.

Each person who misuses drugs or alcohol or has a gambling addiction, is somebody's sister, brother, mother, father or friend.

TCQ provides a tailored and individual response to each person that comes to the program.

Because of the support of donors, we can deliver a personalised recovery program for each person.

Stories of hope

"Many years ago we were moved by a message that we heard at Hillsong. It challenged us to invest in young women's lives. We chose to give to TC because we both had a heart for young women who had been caught in a cycle of bad choices and addiction and we knew the need was great. God has been faithful to us and we have found that you can't outgive God."



Donors - Carol and Michael

"I began taking drugs at 13, and my life was unmanageable for over 20 years; before I came to the NLC, I felt isolated, confused, and alone. I was no longer in contact with my children. I have been living free of my addictions for over two years; I am studying and reconnected with my family. My life is now one filled with hope, connection and a future."

Philip*

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Impact

Hope helps, donations count

The cost to the community from alcohol related harm and illegal drugs exceeds \$22.2 billion**

Drug and alcohol addictions cost Australians millions of dollars each year. But it's not just money that is lost. Addictions cause people to lose hope, families to falter, and communities to suffer.

Through the love and hope offered through the NLC Residential Rehabilitation Program, Transition Support, Family Support services and New Hope House emergency accommodation, people can find freedom. We can only do this because of you.

TCQ receives no government funding for the New Life Centres in Toowoomba.



\$300

provides 1 student with **art, music** and **sport supplies**



\$500

provides 1 student **10 weeks** of **Aftercare Support** [for people transitioning back into the community]



\$1000

provides a **Leadership Camp** for 10 students



\$2500

sponsors 5 students in the **Induction Phase** of the **Rehab Program**



\$3000

supports 2 students for 3 months through the **Intern Program** including a **Certificate IV & Mentoring**



\$6000

sponsors 1 student in the **Recover Phase** of the **Rehab Program** [3 months]

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The numbers add up

achievements

New Life Centre

84 rehab and transition support

New Hope House

71 young men 397 referrals 1673 beds

Family Support

272 counselling (in person) 228 counselling (phone)

Community

58 Community Service Collaborations 400 Community Connections Toowoomba

Social enterprises that contribute to sustainability

\$13,989.20

Containers for Change
– recycling initiative

\$14,600.00

Schnauzer Initiative
– ethical puppy breeding

\$19,563.37

TC Care
– landscape, garden & mowing service

\$ 5,000.00

Wagu Beef
– ethical cattle breeding

35 Participants
Empowering Lives Program



Natalie's story

"I was 16 when I started using drugs and my addiction lasted for years. I came to NLC reluctantly but it was here I found hope and a purpose. I have been sober for 2 years, and am now reunited with my daughter. I have a future."

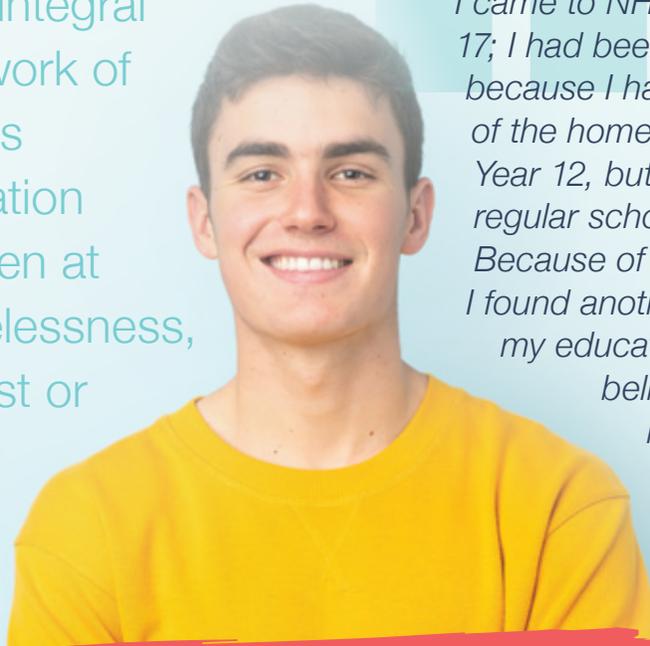
Natalie*

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Journeys

A place to create change

The New Hope House (NHH) is an integral part of the work of TCQ. It offers accommodation for young men at risk of homelessness, on the waitlist or transitioning from the NLC.



Joel's story

"I came to NHH when I was 17; I had been couch surfing because I had been kicked out of the home. I wanted to finish Year 12, but I had lost hope; regular schooling wasn't my thing. Because of the guys at NHH, I found another way to complete my education. I started to believe the Christian message and now go to Church. I don't feel like taking drugs anymore, I saw my mum recently, and she was surprised by the changes in me. Life is getting better."

NHH Resident - Joel*

Nate's story

"I came to NHH after my family broke down and broke up. I had been sleeping rough and finding it hard to stick to my work commitments. I needed some stability, and that is what I got from NHH. I know I am changing in myself and God has a big part in that, even my dad recognises this change. I know I can't stay here forever but NHH has given me a place to regroup."



NHH Resident - Nate*

Drugs and alcohol use can increase the risk of mental health issues for people***

Surrounded by love and hope

When a person comes into the TC community they are surrounded by love, best practise in Alcohol and Drug Treatment and the belief that a life without drugs and alcohol dependency is possible. Every goal reached is celebrated.

A balanced blend of encouragement, empowerment and boundaries makes the rehabilitation program, NHH program and Family support service successful.

The Family Support Program

This program exists to help families and children that are at risk, often as a result of substance or alcohol misuse in the family. The goal is to facilitate restoration and provide assistance to vulnerable families. Lisa, TC's Family Support Practitioner assists families to reconcile and reconnect with their loved ones in the residential centres.

"It was tough on our family as we faced and continue to face the challenges of my teenage son and his drug and alcohol involvement. The support from Lisa (the Family Support Practitioner) made all the difference. Her experience and guidance helped get our family through a crisis. The progress with my son is gradual and the support from Lisa is still there! Thank you."

Mother - Sue*

Hannah's story

"When I first came to Teen Challenge, I only weighed just over 42kg, I was so sick. I was at death's door, and I had to be hospitalised. My life was hanging in the balance. It was the worst experience of my life. I stayed in the program for a year and then lived with a family that support TC. They opened their home to me, and I decided to study early childhood education. It sounds a bit unbelievable but, everyone at TC became like a family to me. My life is a work in progress. No one gave up on me even when I had given up on myself."

Hannah*

you

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events

Coming together for a cause

The 7th annual Hope Gala was hosted at the iconic Brisbane City Hall. The Gala is TCQ's signature fundraising event and is a highlight in the calendar.



We were grateful that we were able to proceed with the event despite the threat of Covid lockdowns. On the night, we honoured the early visionaries, Charles and Rita Ringma, who together with a passionate band of men and women began the work of TC in QLD.

Sam Little shared his story of finding freedom from addiction.

Duncan Armstrong spoke of the healthy encouragement that he received as a budding Olympian and made the comparison of how it was the encouragement of staff and volunteers that had helped Sam find his way back to health and wholeness.

Kendall Gilding did an outstanding job of MC'ing the event and Zeek Power, 'The Voice' finalist and gifted musician, added to the atmosphere of the evening with his musical talent. The night would not have been possible without our generous sponsors, those that donated auction items, the table hosts, and each person that came to the event and celebrated with us.

Kind words

"The Hope Gala is a standout event, making a direct impact on people in our community. It's a privilege to be part of a fundraising effort that literally changes lives!"

**Kendall Gilding – Hope Gala MC
and Channel 7 News Presenter**

Valued support and generosity **sponsors**

There are so many businesses whose contributions make every dollar go further. Thank you to each one of you for your generosity and commitment.

The result of investing in a person's recovery as they complete the New Life Centre rehabilitation program means that each individual living free from addiction has the opportunity to become a contributing member of society.

Stories of support

“Bethany Christian Care has supported TCQ by becoming a Platinum sponsor for their key fundraising event, The Hope Gala. Bethany Christian Care and Teen Challenge share common values. Our core work (like TCQ's) is to care for the whole person – including their physical, emotional, social and spiritual needs. TCQ offers hope and answers for individuals and families who face a crisis because of addictions. We are proud to support TCQ to continue to meet their mission of restoring hope to vulnerable people.”

Sponsor – Rohan Reid, CEO, Bethany Christian Care

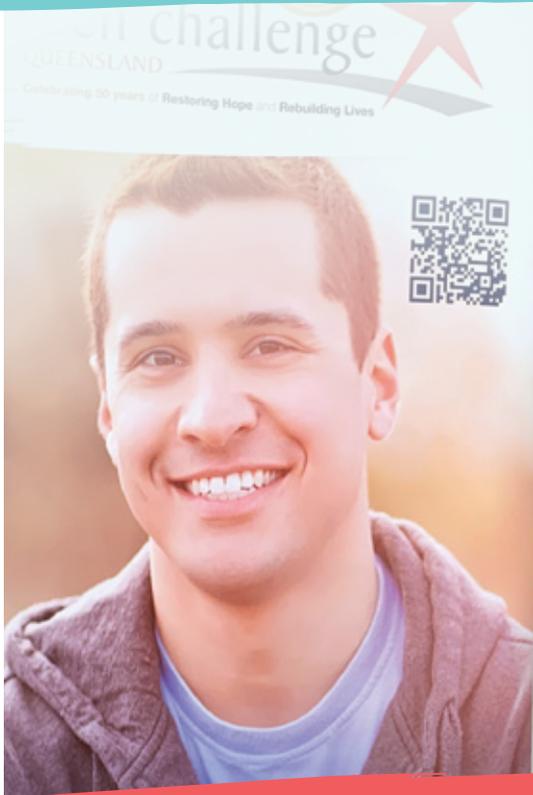
“Xzibit is proud to sponsor TCQ. One of our core values as a business is to lend a helping hand where we can, we are dedicated to supporting community organisations and projects that feed the hungry, house the homeless, educate children and restore hope and rebuild lives. We contributed to the Hope Gala again in 2021, and our team enjoyed everything about the evening. TCQ is making a difference in the lives of their clients and in turn their families and communities. It is good to be part of something bigger than ourselves and to invest in the transformation of lives.”

Sponsor – Kelley Noonan, Xzibit

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fundraising

Events creating impact



The “What’s Your 50?” Challenge was a creative, energetic and fun way to spend time with friends while raising money.

People were encouraged to do 50 of something. One of the champions was Craig, who doubled his effort and ran 100km for TC.

Craig's Story

“Life can be tough and it is inspiring when people are able to overcome significant challenges, such as an addiction to drugs or alcohol. Finding rehabilitation spaces to support these people is extremely difficult. That is why I ran and raised funds for TC.”

Challenge participant – Craig

More people die from drug overdoses, including pharmaceuticals, than die on the roads in Australia**

involvement

Make change happen

How can you help write more stories of hope and transformation?



Stories of support

"We do what we can because we believe in the work TC does. The stories of lives that have been restored is wonderful."

Volunteers - Carolyn and Jenny

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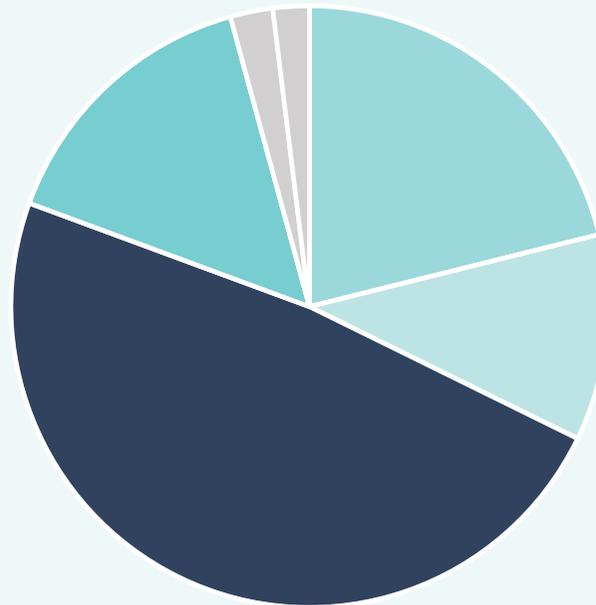
finances

Understanding our impact

TCQ is so thankful for the individual supporters, donors, sponsors, businesses and churches who give generously to bring hope and restore lives.

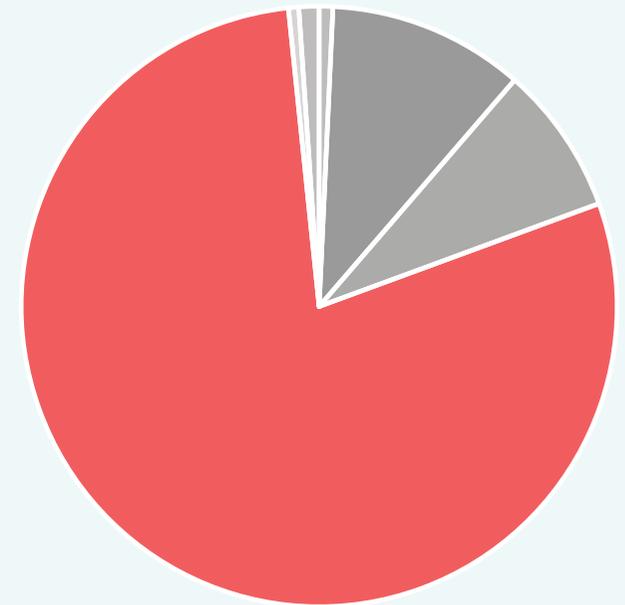
If you'd like a copy of the Annual Financial Report 2020/21 please email kim.bowyer@teenchallenge.org.au

The income and expenditure are summarised adjacent:



Income: \$2,640,335

- 49%** Grants & Government Funding
- 21%** Bequests, Donations & Sponsorships
- 15%** Operational Income
- 11%** Fundraising Projects/Events
- 2%** Sustainability Projects
- 2%** Other Income



Expenditure: \$2,388,372

- 79%** Operational Costs
- 11%** Fundraising/Events Costs
- 8%** Governance & Administration
- 1%** Project Costs
- 1%** Promotions
- 0%** Sundry Expense

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Our chance to say thank you

gratitude

Thank you to each supporter, staff member and volunteer who has given finances, invested time, supported TC at events, and prayed. Because of you lives have been changed and transformed. Stories of transformation have been made possible.

The question that Charles asked **'how can we help?'** continues to motivate me.

I am so grateful to each of you that have stood with TC as we work towards ending addiction and offering another way of living. Together we can continue to 'Restore Hope and Rebuild Lives'. Hundreds of lives have been impacted for good in the past year. We are so grateful to God, who lays the foundation in all that we do.

My hope for the future is that Teen Challenge QLD will continue to build sustainability streams and expand its services. The need is great. I also am praying, dreaming and working towards providing residential rehabilitation that caters to women and their children.



– Joanne Hobbs
CEO, Teen Challenge QLD

“So above all, constantly seek God’s kingdom and his righteousness, then all these less important things will be given to you abundantly. Refuse to worry about tomorrow, but deal with each challenge that comes your way, one day at a time. Tomorrow will take care of itself.”

Matthew 6:33-34



Together we can do so much



Restoring hope Rebuilding lives

With your help we will
continue to Restore Hope
and Rebuild Lives

- ✓ **Future**
- ✓ **Faith**
- ✓ **Wholeness**
- ✓ **Transformation**
- ✓ **Gratitude**
- ✓ **Celebration**



Get in touch

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