

Snapshots of Hope



Made possible by  You

Annual Review
2019/20

Focus on

Purpose

We exist to see young lives transformed by.....

Encouraging, Equipping and Empowering them.

Addiction is a symptom; the Teen Challenge program deals with the underlying issues giving every young person a second chance at life.

Restoring hope... Rebuilding lives

Over nine years ago, I said 'yes' to the role of CEO of Teen Challenge QLD (TCQ), and what an amazing ride it has been. There have been many special moments over those years but I will always truly treasure meeting many of you who have made this mission of bringing hope and healing to broken young lives possible.

Your support and your generosity continues to astound and humble me. Young men and women are living free today because of amazing people like you who see beyond their brokenness to a hope for their future.

You are the ones who make a difference each and every day. Those who have graduated the Teen Challenge program this year couldn't have done it without you. You made it possible through your support for so many young men and women to achieve their goals and find hope for their future.

We have so many stories of hope to share....but without you, their stories would never be written.

I hope you enjoy reading some of the stories that you helped to write.

From all of us we say a huge thank you!

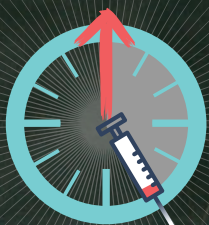
– **Joanne Hobbs**
CEO, Teen Challenge Qld



**We know that God + best practice
= SUCCESS**

Focus on

Changed Lives



One Australian dies every 5 hours from a drug overdose

[Pennington Institute, 2019]

There are no stereotypical drug users, each person who takes drugs or abuses alcohol or has a gambling addiction, is somebody's sister, brother, mother, father or friend. TCQ provides a tailored and individual response to each person that comes to the program. Because of the support of donors, we can deliver a personalised recovery program.

“Wendy and I have been long-term supporters of TCQ. They have a proven track record over many years evidenced by personal testimonies and changed lives through the power of God's love and compassion delivered through a successful program that ‘changes lives one person at a time.’”

– Mike and Wendy Tidbold (Long-term donors)

*Fiona's story

I let people know that 'I used to believe in drugs, but now I believe in God'.

I grew up in a good family, but we travelled a lot with my dad's work, and I spent Year 11 & 12 in boarding school, it was here that I first experienced a strong sense of disconnection from my family. I began partying. My drinking was different from my friends. With them, they seemed to have a 'stop' button, but I kept going and often experienced blackouts. I continued to experiment and party, I was having fun. When I was taking drugs or drinking, I didn't have to think about things.

I became a mum and had 3 children; the partners I chose were violent. I had been introduced to pills, speed and ICE — not a good combination for raising a family. The Department of Families removed my children from my care. I loved my children, and I tried to give up my addictions for them and had two unsuccessful attempts at rehabilitation. On one occasion, I was released back into the community and was able to care for my kids, but I didn't have the strength or support to reintegrate into family life.

I came to Teen Challenge broken but ready to get well — for my sake (and I knew my recovery would mean my children would have the mum I was meant to be, caring for them).

I lost 16 years to drugs and alcohol; I spent 365 days in rehab and because of the love and support of the staff, volunteers and friends in the program I have been 'free' for over 13 months. The program works if you work with it.

(* Name changed to protect privacy)

Focus on **Your Impact**

Drug and alcohol addictions cost Australians millions of dollars each year. But it's not just money that is lost. Addictions cause people to lose hope, families to falter and communities to suffer. Through the love and hope offered through

the TCQ's Residential Rehabilitation program, Transition support, Family Support services and New Hope House emergency accommodation, people can find freedom. We can only do this because of you.

My ICE addiction led me to the sex industry and a life of brokenness and instability. The staff welcomed me with open arms, no judgement, just love. I am now the woman I always wanted to be. My future is full of possibilities.

— Ami, TCQ Recover Program recoveree




**New Life Centre
program success**

9 **COMPLETIONS** **Restore Program**
(12 months)

15 **COMPLETIONS** **Rebuild Program**
(6 months)

25 **COMPLETIONS** **Recover Program**
(3 months)



Focus on

Your Impact

“Addiction has touched my family. My sister is currently struggling with an addiction and has had a number of overdoses. I have experienced the pain first hand. I give a donation monthly because the need is great and I trust the work”

— *Chris (Valued donor)

Long-term alcohol and drug consumption increases the risk of many mental health conditions and homelessness.

*Steve's story

When I first came to New Hope House (NHH), I was in a very dark place. I was self-harming, suicidal and very angry. So many things had happened with my mum passing away, and I was always fighting with my dad, it was tough. I was at NHH for 3 months, and now I am leaving with a steady part-time job, a place at university, permanent accommodation, and I am back in contact with my family. I'm so proud of myself and very thankful to the staff at NHH.

*Peter's story

Before coming to New Hope House I didn't know what I was going to do with my life. I was troubled and lost with no safe place to live. I lost touch with God and I didn't think He cared about me. But since being at New Hope House I have experienced love, care and so much support. I no longer take drugs and I have found myself. I have reconnected with God and Church and I now have my own accommodation. I also discovered that I love to sing.

(* Name changed to protect privacy)

Focus on Your Impact

Our family support program assists vulnerable families and children at risk in the community, often as a result of substance abuse. The aim of this program is to facilitate restoration and provide assistance to struggling families. Our family support worker also assists families to reconcile and reconnect with their loved ones in our residential centres.

197



**face-to-face
counselling**

249



**phone
counselling**

62



**community collaborations
with other service
providers**

*Sonia's story

My eldest son recently went through a challenging time. He was lost and couldn't find himself; he became rebellious and suicidal.

I was exhausted, and I had no idea how to cope or what to do.

I found the Teen Challenge Family Support

(FS) service; it was a lifesaver for me. Practical tools and support from TCQ made all the difference. When I was at my lowest, Lisa (TCQ FS worker) was right beside me, asking the right questions, bringing clarity and hope. I am so grateful. This service is vital for families like mine experiencing a crisis.



Ben's story

Whilst in Teen Challenge QLD, I learnt new patterns of behaviours and a new mindset. The staff were always positive, encouraging and supportive.

Since completing the (TCQ) program, I have gone from strength to strength. Teen Challenge has changed my life forever.



Mel's story

I came to TCQ to find purpose in life, to stop the cycle of abuse and drugs, and to find a life free from substances. Through the program, I found a new way of thinking and dealing with my issues. TCQ has made the impossible possible for me, and I will be forever grateful. My possibilities are endless, I live a life of freedom, and I am living proof that anyone can change.

Focus on

Stories

Every student in the New Life Centre is provided with individualised resources to assist them in getting to the core of their addiction issues. Every person who completes the program is celebrated. Our hope is that with love, encouragement, education and support, they will find healing and a hope for their future.

The annual cost to Australian society attributed to alcohol and drug usage is \$55B

[Australian Institute of Health and Welfare]



"We share Teen Challenge QLD's vision to see lives fully transformed, empowered and futures filled with hope. It is our joy to see how our donations make a difference."

– Rob and Melissa Taylor, Pure Dreamwear (Valued donors)

Focus on Sustainability

Sustainability is a TCQ keystone value and today's economic climate calls for innovation and creativity more than ever. Currently, we have 4 thriving (social) enterprises that contribute to our sustainability vision. Each social enterprise initiative came about through conversations with supporters of Teen Challenge QLD who wanted to work alongside us as we worked together to diversify our funding streams.

One Australian teenager dies, and more than 60 are hospitalised each week from alcohol-related causes

[Chikritzhs et al 2004]



Schnauzer Initiative

Sharon worked as a volunteer for many years in the NLC. She loved seeing the young women find freedom from their addictions. Sharon is a dog lover, and she wanted to bring a Schnauzer into her family. Schnauzers are expensive, and both Steve (Sharon's) husband and Sharon weren't sure if this was the best way to spend their money. They both have a heart for people, and they see so much need in the world.

They got talking to Pauline (TCQ Aftercare Support Worker) and her husband Dave (a vet), and they came up with a beautiful plan. David and Pauline would give a puppy to Steve and Sharon to love, and in turn, Steve and Sharon would allow their handsome new family member, Tilly to bear 6 litters and with each puppy sold the proceeds would go directly to TCQ.

It was the love of people and dogs that led to an excellent outcome for all concerned.

Total raised in financial year

\$12,100

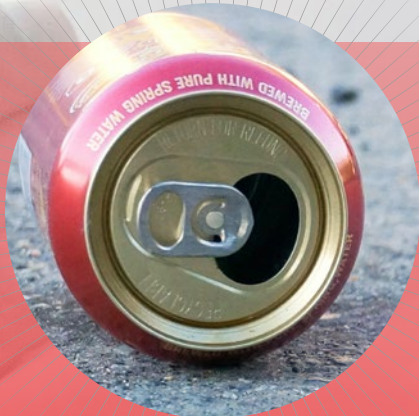


Wagyu Beef

For the last 7 years, the men at the NLC have been provided valuable work experience and skills as they care for a small herd of cattle that were generously donated from Trelinga Stud. Every calf sold from the herd raises funds for TCQ. This initiative has generated an income stream of \$11,000 in the last financial year.

Generated an income stream of

\$11,000



Containers for Change

The Containers for Change program is a Queensland initiative that encourages recycling. The program fosters respect for the environment and TCQ has registered as a charity recipient of this program.

Individual community members can support TCQ by directing the 10 cent refunds found on most plastic and glass bottles directly to TCQ. Our efforts also include the young women at the NLC who collect, sort and process recyclables from various businesses in Toowoomba. Every time a recycled item is processed funds are directed to TCQ.

Total raised in last financial year

\$12,301.10



TC Care

TC Care Garden and Mowing service is operated from the men's New Life Centre. The students provide services across the Toowoomba region. This enterprise provides valuable work experience and skills for the students as well as giving the men an opportunity to give back to the community.

Generated an income stream of

\$18,300

“The result of investing in a person’s recovery as they complete the Teen Challenge QLD rehabilitation program means that each individual living free from addiction has the opportunity to become a contributing member of society.”

– Valued donor

Focus on Events



Toowoomba Gala Dinner

In October 2019 we hosted a Gala Dinner in Toowoomba at the Toowoomba Golf Club, Middle Ridge. The support of two key volunteers, Jacinta and Cathy who were inspired by the work of TCQ, ensured the night was a memorable evening. Guests were served a three course meal, entertained by Ruby Slipperz, DJ Peter Vernon and St Joseph's College String Quintet and on the night we heard inspiring stories of hope and transformation.

The total raised was

\$30,000



Cycling Classic

A team of four cyclists and support crew of two, headed to NSW in November to be a part of one80tc's annual Cycling Classic. The team rode 220km from Sydney to the Hunter (with the added challenge of ash from the bushfires) "it was a tough two days, but we got it done."

The team raised just over

\$20,000

"Teen Challenge is a great organisation that partners with young adults addicted to drugs and alcohol. They do marvellous things and change people's lives. We were honoured to be able to partner with Teen Challenge QLD on the night of the Virtual Gala Dinner to raise money for a fantastic cause."

– Mick and Ruth Bentham, Bentham Foundation



Bethany Christian Care has supported TCQ by becoming a Platinum sponsor for their key fundraising event, The Hope Gala. Bethany Christian Care and Teen Challenge share common values. Our core work (like TCQ's) is to care for the whole person – including their physical, emotional, social and spiritual needs. TCQ offers hope and answers for individuals and families who face a crisis because of addictions. We are proud to support TCQ to continue to meet their mission of restoring hope to vulnerable people.



Virtual Hope Gala (+Ride for Rehab)

2020 has been a year like no other. The 6th Annual Hope Gala Fundraising Dinner at Brisbane City Hall was cancelled as a result of the COVID-19 pandemic. With some innovative thinking and a lot of work we switched to a Virtual Hope Gala Dinner on Saturday 13th June 2020. The event was live streamed by Crafted Media (from Pro-Cam Studios in Albion), MC'd by Olympic legend Duncan Armstrong and entertainment provided by Zeek Power. There were pre-recorded messages and live crosses to small dinner parties that were held throughout Queensland. The evening included a silent auction.

On the evening a 'Ride for Rehab' was hosted. A group of 10 riders rode (on wind trainers) at the Men's Centre in Toowoomba for the 90-minute broadcast to raise funds. \$4,000 was raised.

This event combined with the end of financial year appeal saw the goal of \$200k realised.

\$200,000

"The Virtual Hope Gala was a bold, ambitious and unique event. It was my privilege to MC the night. It was a brilliant team effort with a great outcome for Teen Challenge QLD. Many lives will be impacted because of this work."

– Duncan Armstrong



Focus on the **Future**

2019 was a big year for us, but we believe the best is yet to come. TCQ has been offering hope to people affected by addiction issues for nearly 50 years. While cultural pressures change, our mission remains “To restore hope and rebuild the lives of people who are overcoming their addictions”.

We are determined to continue to provide the best quality support and care as well as the love of God to vulnerable men, women and families who are affected by addiction.



**Together we
can do so much**

“I value the work of Teen Challenge QLD. I volunteered at TCQ in the eighties, and I have seen how Teen Challenge saves and transforms lives. Leaving a gift in my Will is a way that I can help TCQ in the future”.

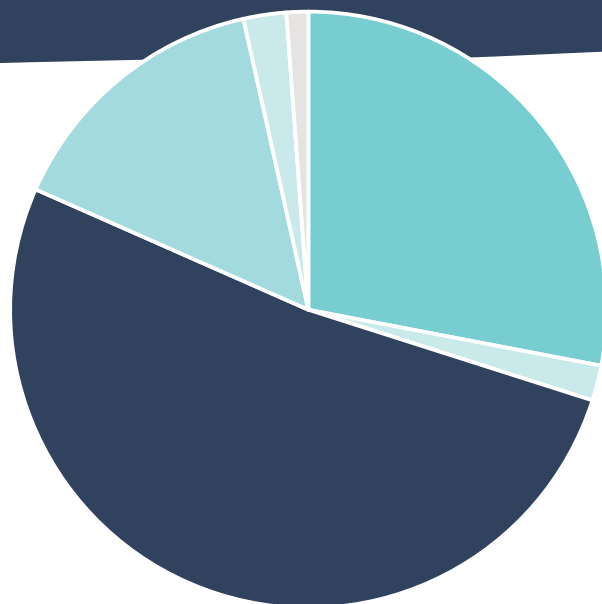
– Phil Glen, Bequestor



Focus on

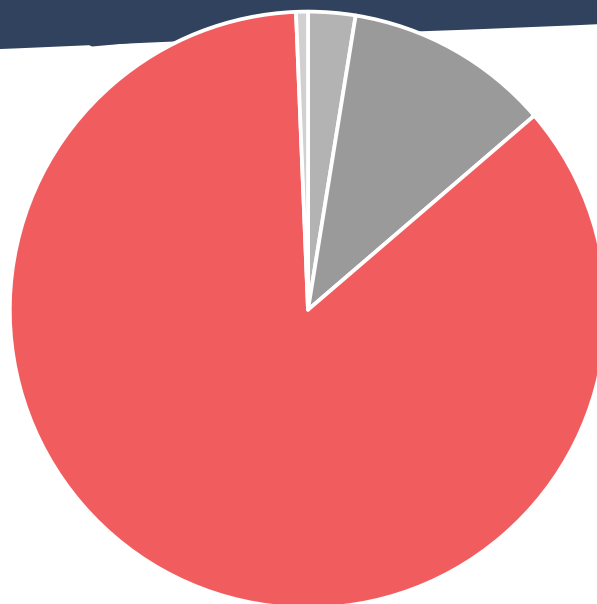
Finances

The income and expenditure are summarised below:



Income: \$2,401,080

- 52%** Grants & Government Funding
- 28%** Bequests, Donations & Sponsorships
- 15%** Operational Income
- 2%** Fundraising Projects/Events
- 2%** Sustainability Projects
- 1%** Other Income



Expenditure: \$2,194,752

- 86%** Operational Costs
- 11%** Governance & Administration
- 2%** Fundraising/Events Costs
- 1%** Sundry Expenses

TCQ is so thankful for the individual supporters, donors, sponsors, businesses and churches who give generously to bring hope and restore lives.

If you'd like a copy of the Annual Financial Report please email kim.bowyer@teenchallenge.org.au



Focus on

Gratitude

Thank You!

Thank you for the part you have played in changing lives. We are so grateful to every supporter that has prayed, volunteered and given finances.

Your generosity has meant that hundreds of individual lives have been impacted for good. Thank you to each staff member; you are so valued. We are also grateful to God who is the foundation of all we do.

**May the God of hope fill you with
all joy and peace in believing, so
that by the power of the Holy Spirit
you may abound in hope.**

Romans 15:13





Restoring hope Rebuilding lives

A future of hope



Get in touch

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